

## TERMS & CONDITIONS

### Schedule to Terms & Conditions of entry

<b>Promotion name</b>	Insider Journeys of Vietnam - Luke and Susie
<b>Eligible States/Territories</b>	NSW, NT, QLD, SA, TAS, VIC, WA, ACT
<b>Duration of promotion</b>	Start: 5 April 2019, 0:00 AM AEST End: 27 April 2019, 11:59 PM AEST No entries will be accepted outside this time.
<b>Website address</b>	<a href="http://www.96five.com">www.96five.com</a>
<b>Promoter</b>	DOC Media ABN: 22 412 469 452 23/60 Seaworld Drive Main Beach QLD 4217
<b>Eligible entrants</b>	Entry to the Promotion is open to Australian residents in all eligible states/territories who fulfil the entry requirements. If a person under the age of 18 wins they must be accompanied by a responsible adult either as a part of the prize or as a paid extra.
<b>Details of prizes</b>	<p>The winner will receive:</p> <p>2 x "11-days Insider Journeys of Vietnam" leaving on 9 August 2019, escorted by the Luke &amp; Susie Radio show.</p> <p>RRP - \$2,998 per person twin share including economy flights ex Syd/Mel and travel insurance, approximate value \$180 per person as at 27 March 2019. Total prize value will be \$6,356.</p> <p> <b>Destination – Itinerary</b></p> <p>DAY 1 FRIDAY AUSTRALIA – SAIGON Itinerary On arrival into Saigon (Ho Chi Minh City), you will be met and transferred to your hotel. The rest of the day is at leisure to explore this vibrant city. ACCOMMODATION 3 nights GRAND HOTEL (OR SIMILAR) – Run of House, Luxury Wing 8 Dong Khoi, District 1 Ho Chi Minh City (Saigon) Tel: +84 28 3915 5555</p> <p>DAY 2 SATURDAY SAIGON Itinerary Day at leisure. Tonight meet your fellow travellers over welcome drinks while your Tour Leader explains some important details and logistics of the journey ahead. Please open</p>

your welcome pack as it contains details of tonight's activities. After the tour briefing, join your Tour Leader and savour some tasty Vietnamese dishes at a local restaurant. ACCOMMODATION 3 nights GRAND HOTEL (OR SIMILAR) – Run of House, Luxury Wing 8 Dong Khoi, District 1 Ho Chi Minh City (Saigon) Tel: +84 28 3915 5555

**DAY 3 SUNDAY CU CHI TUNNELS AND CITY TOUR** Itinerary Ho Chi Minh City or Saigon as many locals still call it is a city of extraordinary energy; it is Vietnam's largest city and the country's commercial capital. Nowhere is Vietnam's rush to modernise more visible than in Saigon, yet despite this, the city is a friendly and welcoming place whilst still containing many reminders of its recent turbulent past. This morning drive out to the remarkable Cu Chi Tunnels. Established as a means of waging guerrilla war the tunnel network stretched over 250 kilometres (155 miles) and extended to three levels below ground and provides an insight into the method and determination of Communist forces during the war years. On returning to Saigon, enjoy the ubiquitous Pho at a traditional Vietnamese Pho noodle soup restaurant. After lunch, visit a few of central Saigon's main landmarks and attractions including the moving War Remnants Museum, the impressive architecture of French-built Notre Dame Catholic Cathedral, Post Office, and Municipal Theatre. Stroll down Dong Khoi Street, walk past Ho Chi Minh Square and the famous Rex Hotel. As the sun sets, enjoy a cocktail, or drink at Saigon Saigon bar located on the rooftop of one of Saigon's historic landmarks. The rest of the evening is free for you to explore. Breakfast, lunch included. ACCOMMODATION GRAND HOTEL (OR SIMILAR) -Run of House, Luxury Wing

**DAY 4 MONDAY MEKONG DELTA** Itinerary This morning you will travel south from Saigon, to the Mekong Delta. Known as the 'rice bowl' of Vietnam, the Delta is the most fertile region in the country and the area is the main producer of rice and tropical fruits. On arrival board your boat to begin your exploration of the area and cruise along tributaries of the mighty Mekong River. Explore some of the regions narrow canals, and gain a real insight into the lives of the local people. Visit a brick factory where old-fashioned kiln techniques are used, stop at a riverside coconut processing factory and visit a local home where the family weave mats using local materials. Enjoy a delicious lunch featuring some local specialties, including Elephant Ear Fish. Return to Saigon stopping en route at an unusual & colourful Cao Dai pagoda, a uniquely Vietnamese sect that combines a mix of all the world's great religions. Arrive back to your hotel late afternoon. Breakfast and lunch included. 3 Updated 30 August 2018 ACCOMMODATION GRAND HOTEL (OR SIMILAR) - Run of House, Luxury Wing

**DAY 5 TUESDAY SAIGON TO HUE** Itinerary Today, transfer to the airport for your flight to Hue. Located on the banks of the perfume River, Hue was Vietnam's capital throughout the Nguyen Dynasty and is a centre of Vietnamese Buddhism and scholarship. Hue was the setting for some of the Vietnam War's most bloody fighting, and provides a unique window into Vietnam and its complex past. Begin your exploration of this

city by visiting the elaborate tomb of the former emperor Tu Duc. Explore the grounds of this large complex, and learn something of the history of this colourful period. Next visit the imposing Citadel and Imperial Palace, the impressive home of the emperors of the Nguyen Dynasty who lived here, with their families, between 1802 and 1945. Much of the Citadel was destroyed during the Tet Offensive in 1968 but is gradually being restored. From here visit the much revered and tranquil Thien Mu Pagoda, Hue's oldest and most beautiful religious monument situated near the banks of the Perfume River. Meet the inspiring young adults with disabilities at the Spiral Foundation in Hue and spend time with them as they help you create a souvenir from recycled materials. Since 1999, the Foundation has financed humanitarian aid projects with the proceeds generated by income producing handicraft workshops. Breakfast included. ACCOMMODATION 1 night SAIGON MORIN HOTEL (OR SIMILAR) – Premium City Deluxe room 30 Le Loi Street, Hue Tel: +84 234 3823 526

**DAY 6 WEDNESDAY HUE TO HOI AN Itinerary** This morning, drive south to the beautiful town of Hoi An via the spectacular Hai Van Pass. This drive is considered one of the most beautiful in Vietnam and takes you through a combination of both rural and coastal settings. The World Heritage listed old part of Hoi An town was Vietnam's most active trading centre over many centuries and has been largely preserved. The architecture of the city reflects the influence of Chinese, Japanese, Portuguese, French and British traders. Hoi An is also the town where French Missionary Alexandre De Rhodes introduced Catholicism to Vietnam as well as the Romanised script that has become the standard Vietnamese script. Arrive in Hoi An in time for lunch before exploring the historic centre on a walking tour in the afternoon. Visit an old merchant house, a Chinese assembly hall and the famous Japanese Covered Bridge. Breakfast included. ACCOMMODATION 2 nights HOI AN HISTORIC HOTEL (OR SIMILAR) – Superior room 10 Tran Hung Dao Street Hoi An Town Tel: +84 235 3861 636

**DAY 7 THURSDAY HOI AN Itinerary** Hoi An is famous for its clothing tailors and distinct local cuisine. You have an entire day free to explore the town's many clothing shops, colourful fish market and river life. Alternatively spend the day enjoying the nearby beach or simply relax by the pool at your resort. Breakfast included. ACCOMMODATION HOI AN HISTORIC HOTEL (OR SIMILAR) – Superior room

**DAY 8 FRIDAY HOI AN TO HALONG BAY 4 Updated 30 August 2018 Itinerary** This morning rise early for your transfer to the airport for the flight north to Haiphong or Hanoi (arrival airport is subject to flight schedules). Upon arrival, your journey will take you north-east to Halong City, the gateway to Halong Bay. En route watch as the first karst mountains appear in the distance as Halong Bay draws nearer. Halong Bay achieved international fame as a key location in the French film 'Indochine' starring Catherine Deneuve. The bay has assumed an important position in Vietnamese legend and continues to capture the imagination of visitors. On arrival board your deluxe Indochina sails junk

boat and take in some of the beautiful islets as you feast on fresh local seafood. Breakfast, lunch and dinner included. ACCOMMODATION 1 night INDOCHINA SAILS OVERNIGHT BOAT (OR SIMILAR) – shared, 2 berth air-conditioned cabin

**DAY 9 SATURDAY HALONG BAY TO HANOI** Itinerary Today, rise early to make the most of Halong Bay's stunning scenery. After a light breakfast, continue your exploration and discover what makes this area so unique. On the cruise back to Halong City, enjoy a tasty brunch. This afternoon travel to Hanoi. Take a walking tour of the Hanoi backstreets to visit some local markets and specialty food stores. You will have the opportunity to try some local dishes and in the process learn more about daily life and culinary customs and habits of the Vietnamese people. Sample "Che" a local dessert served with crushed ice, and made with sugar cane, green bean, black bean, glutinous rice, and lotus seed. Perhaps try Banh Tom or "shrimp cake", a local Hanoi specialty. We make a fun stop at a local 'Bia Hoi' bar. These local establishments offer a wonderful opportunity to interact with the friendly and sometimes boisterous patrons! Afterward, sample a Hanoi specialty called "Banh Cuon", Vietnamese-style cannelloni, made with steamed rice pancake filled with mince pork and served with fresh baby herbs and fish sauce. Brunch included. ACCOMMODATION 2 nights SILK PATH HOTEL (OR SIMILAR) - Deluxe room 195-199 Hang Bong, Hanoi Tel: +84 24 3266 5555

**DAY 10 SUNDAY HANOI** Itinerary Today's exploration begins with a walking tour through the bustling Old Quarter - 36 ancient streets where you can observe the daily bustle of life around the markets where peddlers continue to trade as they have done for centuries. Continuing, we visit the infamous Hoa Lo Prison Museum, aka 'Hanoi Hilton' - Hanoi's former central prison made famous first for the incarceration of the leaders of Vietnam's National Liberation movement and later US Air force pilots shot down over North Vietnam. Drive nearby to Hanoi's first university - the Temple of Literature - dating back to 1070. This historical centre of learning is now dedicated to Confucian worship. Later visit the Ho Chi Minh Quarter, starting at Ba Dinh Square, site of the Ho Chi Minh Mausoleum and where Ho Chi Minh first declared the goal of attaining independence from French rule in 1945. Ho Chi Minh is arguably one of the great figures of 20th century history and the 'father of modern Vietnam'. You'll visit the humble House on Stilts where 'Uncle Ho', as he is affectionately known, led North Vietnam until his death in 1969. You'll also visit the nearby Presidential Palace, and One Pillar Pagoda. Spend your last night enjoying a group dinner at one of our favourite local restaurants, a chance to farewell new friends. Breakfast and dinner included. ACCOMMODATION SILK PATH HOTEL (OR SIMILAR) - Deluxe room

**DAY 11 MONDAY DEPART HANOI** Itinerary 5 Updated 30 August 2018 It's time to say goodbye, but just think of all the wonderful stories you will take home. A transfer will take you to the airport for your onward travels. Breakfast included. Inclusions 9 nights hotel accommodation (including 1

	<p>night pre-tour), 1 overnight cruise, breakfast daily, 1 brunch, 3 lunches, 2 dinners, 2 domestic flights within Asia, 2 cruises, transport in air-conditioned vehicles, small group touring, entrance fees, tipping, tour leader, arrival and departure transfers.</p> <p>*Please note airmfares and providers are subject to change</p>
<b>Total number of prizes</b>	1
<b>Total prize value</b>	Total prize pool (inc GST): \$6,356
<b>Method of entry</b>	<p>To enter, an entrant must, during the promotional period:</p> <ol style="list-style-type: none"> <li>1. Go to <a href="http://www.lukeandsusie.com">www.lukeandsusie.com</a> and fill out the free entry form, or</li> <li>2. Go to a radio station website that the Luke and Susie show airs on and fill out the free entry form, <a href="http://www.96five.com">www.96five.com</a>, or</li> <li>3. Spend \$10 or more with a Luke and Susie sponsor through the ReLoop Marketing System.</li> </ol>
	<p>The winner must be available to answer their phone to win. At least 10 call attempts will be made until the redraw period is activated according to the terms and conditions.</p>
<b>Maximum number of entries</b>	<p>Limit of 1 entry per person on the FREE entry form  Unlimited entries via the ReLoop Purchases.</p>
<b>Prize draw</b>	<p>A random prize draw will occur 4:00 PM AEST on 5 May 2019</p> <p>Location of draw:  55 Arnold Palmer Drive  Parkwood, Qld, 4214</p>
<b>Notification of winners</b>	Winners will be notified via email no later than 11 May 2019
<b>Public announcement of winners</b>	<p>The winners of all prizes will be published here:  <a href="http://www.lukeandsusie.com">www.lukeandsusie.com</a> by the 12 May 2019</p>
<b>Unclaimed prize draw</b>	<p>A random unclaimed prize draw will occur 10:00 AM AEST on 5 July 2019</p> <p>Location of draw:  55 Arnold Palmer Drive  Parkwood, Qld, 4214</p>

<b>Notification of unclaimed prize winners</b>	Unclaimed prize winners will be notified via email no later than 11 July 2019
<b>Public announcement of winners from unclaimed prize draw</b>	The winners of all unclaimed prize draw will be published here: <a href="http://www.lukeandsusie.com">www.lukeandsusie.com</a> by the 12 July 2019
<b>Permit reference</b>	Authorised under NSW Permit No. LTPS/18/26215, ACT Permit No. TP 18/01350, SA Permit No. T18/1231

## Terms & Conditions of entry

1. Information on how to enter and prize details form part of these terms & conditions (**Terms of entry**). The Terms must be read in conjunction with the Schedule. The Schedule defines the terminology used in these Terms of entry. Where there is any inconsistency between these Terms and the Schedule, the Schedule prevails. Participation in this Promotion is deemed acceptance of these Terms of entry.
2. Entry is open only to legal residents of the Eligible States/Territories who satisfy the Method of entry. Directors, officers, management, employees, suppliers (including prize suppliers) and contractors (and the immediate families of directors, officers, management, employees, suppliers and contractors) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with this Promotion, including the competition permit providers Trade Promotions and Lotteries Pty Ltd are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step- parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
3. The Promotion will be conducted during the Promotion period.
4. The Prize/s are specified in the Details of prizes section of the Schedule.
5. The total prize pool is specified in the Total prize value section of the Schedule.
6. Any prize is valued in Australian dollars unless expressly stated to the contrary.
7. Any Cash prize will be distributed as a cheque made out to the Prize winner, or via EFT if so requested by the Prize winner.
8. Entrants are advised that tax implications may arise from their prize winnings and they should seek independent financial advice prior to acceptance of their prize(s). The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Entrants are responsible for any and all expenses that they incur in entering the competition and they will not be reimbursed regardless of whether or not they win the competition.
9. The entrants must follow the Method of entry during the Promotion period to enter the Promotion. Failure to do so will result in an invalid entry. The Promoter will not advise an Entrant if their entry is deemed invalid.
10. The time of entry will be deemed to be the time the entry is received by the Promoter.
11. Entrants may submit up to the Maximum number of entries (if applicable).

12. The Promoter accepts no responsibility for any late, lost, delayed, incomplete, incorrectly submitted, corrupted, illegible or misdirected entries, claims or correspondence whether due to omission, error, alteration, tampering, deletion, theft, destruction, disruption to any communication network or medium, or otherwise including those entries not received by the Promoter for any reason. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. No correspondence will be entered into.
13. The prize(s) will be awarded to the valid entrant(s) drawn randomly in accordance with the Prize draw details. The Promoter may draw additional reserve entries (and record them in order). In the event of an invalid entry or an ineligible entrant, or if the entrant is ineligible to accept the prize, the prize will be awarded to the first reserve entry drawn. If the prize can't be awarded to the entrant drawn, the promoter will then continue this process until the prize is awarded.
14. The winner does not need to be present at the draw unless expressly stated to the contrary.
15. The winner(s) will be notified in accordance with the Notification of winners and Notification of unclaimed prize winners (if applicable) sections of the Schedule. Notification to winners will be deemed to have occurred on the later of the time the winner receives actual notification from the Promoter or two business days thereafter. The notification will include details about how the prize(s) can be claimed.
16. The Promoter takes no responsibility where it is unable to contact prize winners who have not provided correct or complete contact details. If an entrant's contact details change during the promotional period, it is the entrant's responsibility to notify the Promoter. A request to modify any entry information should be directed to Promoter.
17. It is a condition of accepting any prize that the winner must comply with all the conditions of use of the prize and the prize supplier's requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
18. The winner(s) name and state/territory of residence will be published in accordance with the Public announcement of winners section of the Schedule (if applicable).
19. If the prize(s) has not been claimed by the Unclaimed prize draw time and date and subject to any written directions from a State lottery agency, the Promoter may conduct an Unclaimed prize draw in accordance with the Unclaimed prize draw section of the Schedule (if applicable). In the event the Unclaimed prize draw takes place, the

Promoter will attempt to contact the winner(s) of the Unclaimed prize draw in accordance with the Notification of unclaimed prize draw section of the Schedule, and if applicable, the name and State/Territory of residency of any winner(s) of the Unclaimed prize draw will be published in accordance with the section of the Schedule entitled Public announcement of winners from unclaimed prize draw. If a prize is no longer available the promoter may substitute with a prize of higher or equal value "subject to any written directions from a regulatory authority". The promoter is not allowed to deduct any administrative costs associated with provision of the prize.

20. To the greatest extent permitted by law, the Promoter excludes all warranties, representations or guarantees (**Warranties**) regarding the Promotion and any prizes, including any Warranties which may have been made in the course of advertising or promoting the Promotion. The conduct of the Promotion or the supply of prizes may involve third parties, and the Promoter makes no Warranties and disclaims all liability in connection with any such third parties, their acts or omissions. By entering the Promotion, an entrant releases and indemnifies the Promoter and its related bodies corporate (including the officers, employees and agents of each) from and against all actions, penalties, liabilities, claims or demands the entrant may have against the Promoter or that the Promoter may incur for any loss or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Promotion or winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part of this clause to be void or unenforceable.
21. If despite the foregoing clause, the Promoter incurs a liability to an entrant under any law which implies a Warranty into these Terms of entry which cannot legally be excluded, the Promoter's liability in respect of the Promotion is limited, in the Promoter's discretion, to either resupplying such goods or services as form part of the Promotion, or paying the cost of resupplying those goods or services.
22. Without limiting any of the foregoing, in no circumstances will an entrant or the Promoter have any liability to the other for any loss or damage suffered which is indirect or consequential in nature, including without limitation any loss of profit, loss of reputation, loss of goodwill, or loss of business opportunity.
23. The Promoter and its associated agencies and companies will not be liable for any damage in transit to or delay in transit of prizes.
24. The Promoter may in its absolute discretion not accept a particular entry, may disqualify an entry, or cancel the entire Promotion at any time without giving reasons and without

liability to any entrants. Without limiting this the Promoter reserves the right to verify the validity of entries, prize claims and entrants and to disqualify any entrant who submits an entry or prize claim that is misleading or not in accordance with these Terms of entry or who manipulates or tampers with the entry process. In the event that a winner breaches these Terms of entry, the winner will forfeit the prize in whole and no substitute will be offered. Verification is at the discretion of the Promoter, whose decision is final. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

25. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, subject to any written directions from a regulatory authority. Where a prize is unavailable for any reason, the Promoter may substitute the prize for another item of equal or higher value. The Promoter accepts no responsibility for any variation in prize value (including between advertising of the Promotion and receipt of the prize).
26. In the case of the intervention of any outside act, agent or event which prevents or significantly hinders the Promoter's ability (or that of a third party involved with the Promotion) to proceed with the Promotion on the dates and in the manner described in these Terms of entry, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strike, war, act of terrorism, the Promoter's obligations in respect of the Promotion will be suspended for the duration of the event and, in addition, the Promoter may in its absolute discretion cancel the promotion and recommence it from the start on the same conditions, subject to approval of the relevant authorities.
27. All entries become the property of the Promoter. As a condition of entering into this Promotion, entrants agree to assign all their rights in and to their entry and any related content to the Promoter, including any copyright or other intellectual property rights in the entry and related content. Without limiting this, the Promoter may use entry content for any and all purposes including commercial purposes. You warrant that entry content is original, lawful and not misleading and that the Promoter's use of such content will not infringe the rights of any third parties. The Promoter has no obligation to credit you as the author of any content submitted and may otherwise do any acts or omissions which would otherwise constitute an infringement of any moral rights you may have as an author of content.
28. Entrants consent to the Promoter using the personal information provided in connection with this promotion for the purposes of facilitating the conduct of the promotion and awarding any prizes, including to third parties involved in the promotion and any relevant authorities. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the private

information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant.

29. The collection and disclosure of personal information provided in connection with this promotion will be handled in accordance with the Promoter's Privacy statement.
30. The Promotion and these Terms of entry will be governed by the law of the State or Territory in which the Promoter ordinarily resides. Entrants accept the non-exclusive jurisdiction of courts and tribunals of that State or Territory in connection with disputes concerning the Promotion.
31. Facebook, YouTube, or Instagram may be used to advertise or promote the Promotion. By entering the Promotion, entrants agree that the Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook, YouTube, or Instagram; and to release Facebook, YouTube, or Instagram from all liability in relation to this Promotion. Any questions, comments or complaints regarding the Promotion should be directed to the Promoter and not Facebook, YouTube, or Instagram.
32. Airfares and providers are subject to change